

**WINDOW CLEANING • FALL PROTECTION • PRESSURE WASHING  
MACHINE SWEEPING • JANITORIAL/BUILDING MAINTENANCE**

**Remote Operations**

What do you do during the winter months? A question window cleaners are faced with every year. Well Program One has the answer. Our window cleaners took 2 trips to Austin Texas this winter to complete exterior window cleaning at over 20 office buildings. Working in Austin is always a pleasure. The weather is great and the people we work for appreciate the hard work our employees put forth into getting their work done in a timely fashion. Why Austin? Program One was invited to participate in a reverse auction for a large portfolio of office buildings back in 2004. We were awarded the contract and we have been building our presence there ever since.



**Why is that window cleaner wearing that funny Helmet?**

In our last issue, we wrote about our Safety coordinator Jason Konieczny attending a SPRAT certification course. SPRAT is dedicated to promoting the safe development of industrial rope access standards in the US, Canada, Mexico and beyond. A lot of Jason's training covered self rescue; what to do when your primary line breaks. Well one thing the guys at SPRAT recommended was helmets for all suspended workers. Why; Well if a suspended work accident occurs, the employee will most likely hit his head against the building and be knocked unconscious. The employee will not be able to assist himself nor communicate with others in order to get help. So, that funny helmet is our way of protecting our employees in the event there is a suspended work accident. Neither OSHA or ANSI require helmets for suspended workers but don't forget, OSHA and ANSI requirements for safe work are minimum requirements. Program One goes above and beyond the minimum requirements for safe work much as we do when it comes to our levels of service. Are your other window cleaning companies doing everything they can to provide a safe work place for their employees.



**EMAIL OR CONTACT US FOR A QUOTE!**

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Every window cleaning-contractor in the Chicago area will tell you that their window cleaners are trained professionals. At ProgramOne we believe that "documentation is the key to proving you are as good as you say you are".